



SERVICE DELIVERY PARTY

IDEAS FOR PUBLIC COMMENT

SDP Cape Town

A City That Looks After Its Pensioners

*These are ideas under consideration, not promises. Tell us
if they matter to you.*

A City That Looks After Its Pensioners

Why This Matters

Most pensioners in Cape Town live on a fixed income. The Older Person's Grant is R2,400 a month, or R2,420 if you are over 75.

On that budget, a taxi fare, a printed form or an electricity top-up can decide whether there is money left for food. Small costs become big problems.

SDP believes retirement should not mean fighting for basic services. Set out below are ideas we are considering, not promises we have already made.

Before SDP commits to fighting for any of these, we want to hear from Cape Town's pensioners and their families. Which of these would make a real difference to you? Have we missed something? Tell us at SD-P.ORG.



PART ONE

Ideas the City Could Deliver Directly

These are ideas the City could act on directly, using services it already runs. They do not depend on any other sphere of government. None of this is decided. Tell us if it would make a real difference to you.

01

Two Free MyCiTi Return Trips Every Week

One idea is for pensioners already registered for the City's pensioner rates rebate to receive two free MyCiTi return trips a week, loaded straight onto their myconnect card. That would be enough for a clinic visit, a trip to SASSA, the shops or a visit to family.

This would apply only to registered rebate holders, a group the City already knows and has verified. It would not apply automatically to every resident over 60. The purpose would be keeping older residents connected, independent and part of community life, not just transport to government offices.

02

The Dignity Desk

Every major library could have a trained officer who helps with SASSA forms, life certification, printing, scanning and municipal applications. This would build directly on SmartCape, the free computer service the City already runs in over 100 libraries.

Pensioners could also receive a free monthly allowance of printing, copying and scanning at the Dignity Desk, at no cost to them.

03

Electricity Protection

Where a pensioner household already qualifies for indigent or lifeline support, the City could place them onto the correct electricity tariff automatically, rather than requiring a fresh application.



No pensioner's electricity would be disconnected without a phone call, a home visit where needed and a real chance to sort out the problem first.

04

One Pensioner Card, Every Benefit

A single assessment could confirm every municipal benefit a pensioner qualifies for, from rates rebates to free water and electricity support. One card, one process, instead of a separate form for every benefit.

05

A Priority Service Channel

Municipal offices could offer a dedicated, priority channel for pensioners so that transactions which can reasonably be prioritised do not mean standing in a long queue.

*"If you spent your working life building this city,
retirement should not mean fighting the government
for basic services."*

PART TWO

Ideas We Could Fight For With National Government

Some of the biggest problems facing pensioners sit with SASSA and national government, not the City. SDP will not pretend otherwise. Before we commit to championing any of these, we want to know whether they matter to you.



01

Home Visits for Frail Pensioners

SDP could work with SASSA and the Western Cape Government to expand home visits for pensioners over 75 and those too frail to travel, so they are not forced into long queues to prove they are still alive.

02

Shorter SASSA Queues

SDP could lobby national government to speed up grant applications, identity verification and life certification, so pensioners spend less time queuing and more time at home.

03

A National Vulnerable Household Register

SDP could push for a proper vulnerable household register, shared safely between government departments with the right privacy protection, so a frail pensioner living alone is known to the system before something goes wrong.

TELL US WHAT YOU THINK

Dignity Should Not End at Retirement

You built this city. You raised its families and grew its economy. SDP believes that after a lifetime of work, you should be able to rely on your city, not fight it.

These are ideas, not yet promises. Before SDP decides what to deliver and what to fight for, we want to hear from Cape Town's pensioners directly. Which of these matter most to you? Have we missed something that would make a bigger difference? Share your views at SD-P.ORG.